

Warranty Statement:

Managed Outsourced Technology Solutions Pty LTD offers a limited 90/180-Day Warranty on all pre-owned spares and equipment sold to the end user or dealer.

90/180-Day Limited Warranty

Managed Outsourced Technology Solutions Pty LTD warrants that the hardware products it sells will be free from defects in materials and workmanship. The limited warranty term is 90-days beginning on the date of invoice, as further described in the following text.

This limited warranty does not cover damage due to external causes, including accident, abuse, misuse, problems with electrical power, servicing not authorized by Managed Outsourced Technology Solutions Pty LTD, usage not in accordance with product instructions, failure to perform required preventive maintenance, and problems caused by use of parts and components not supplied by Managed Outsourced Technology Solutions Pty LTD .

This limited warranty does not cover any items that are in one or more of the following categories: software; external devices; accessories or parts added to any system after the system is shipped from Managed Outsourced Technology Solutions Pty LTD; accessories or parts added to a system not supplied by Managed Outsourced Technology Solutions Pty LTD . Keyboards, mice, batteries and LCD panels carry a fourteen (14)-day warranty.

During the thirty-day period beginning on the invoice date, Managed Outsourced Technology Solutions Pty LTD will repair or replace products covered under this limited warranty that are returned to Managed Outsourced Technology Solutions Pty LTD 's facility. Managed Outsourced Technology Solutions Pty LTD also reserve the right to fully refund the customer at Managed Outsourced Technology Solutions Pty LTD 's own discretion without any explanation to the customer. To request limited warranty service, you must contact Managed Outsourced Technology Solutions Pty LTD 's Customer Technical Support within the limited warranty period on info@Motsict.co.za . If limited warranty service is required, Managed Outsourced Technology Solutions Pty LTD will issue an Authorization Number. You must ship the products back to Managed Outsourced Technology Solutions Pty LTD in their original or equivalent packaging, prepay shipping charges, and insure the shipment or accept the risk of loss or damage during shipment. Managed Outsourced Technology Solutions Pty LTD will ship the repaired or replacement products to you freight prepaid if you use an address in South Africa, where applicable. Shipments to other locations will be made freight collect.

NOTE: Before you ship the product(s) to Managed Outsourced Technology Solutions Pty LTD, back up the data on the hard-disk drive(s) and any other storage device(s) in the product(s). Remove any removable personal media, such as diskettes, CDs, or PC Cards. Managed Outsourced Technology Solutions Pty LTD does not accept liability for lost data or software.

Managed Outsourced Technology Solutions Pty LTD owns all parts removed from repaired products. Managed Outsourced Technology Solutions Pty LTD uses new and reconditioned parts made by various manufacturers in performing limited warranty repairs and building replacement products. If Managed Outsourced Technology Solutions Pty LTD repairs or replaces a product, its limited warranty term is not extended.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM PROVINCE TO PROVINCE (OR JURISDICTION TO JURISDICTION). MANAGED OUTSOURCED TECHNOLOGY SOLUTIONS PTY LTD'S RESPONSIBILITY FOR MALFUNCTIONS AND

DEFECTS IN HARDWARE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS LIMITED WARRANTY STATEMENT. ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER SUCH PERIOD.

MANAGED OUTSOURCED TECHNOLOGY SOLUTIONS PTY LTD DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY STATEMENT OR LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA OR SOFTWARE.

These provisions apply to Managed Outsourced Technology Solutions Pty LTD 's 90/180-Day limited warranty only. For provisions of any on-site service contract covering your system, refer to the separate on-site service contract that you will receive.

"Total Satisfaction" Return Policy

If you are an end-user customer who bought new products directly from Managed Outsourced Technology Solutions Pty LTD, you may return them to Managed Outsourced Technology Solutions Pty LTD within 7 days of the date of invoice for a refund or credit of the product purchase price. If you are an end-user customer who bought reconditioned or refurbished product's from Managed Outsourced Technology Solutions Pty LTD, you may return them to Managed Outsourced Technology Solutions Pty LTD within 7 days of the date of invoice for a refund or credit of the product purchase price. In either case, the refund or credit will not include any shipping and handling charges shown on your invoice. If you are an organization that bought the products under a written agreement with Managed Outsourced Technology Solutions Pty LTD, the agreement may contain different terms for the return of products than specified by this policy.

To return products, you must mail Managed Outsourced Technology Solutions Pty LTD Customer Service info@Motsict to receive a Credit Return Authorization Number. To expedite the processing of your refund or credit, Managed Outsourced Technology Solutions Pty LTD expects you to return the products to Managed Outsourced Technology Solutions Pty LTD in their original packaging within five days of the date that Managed Outsourced Technology Solutions Pty LTD issues the Credit Return Authorization Number. You must also prepay shipping charges and insure the shipment or accept the risk of loss or damage during shipment. You may return software for a refund or credit only if the sealed package containing the diskette(s) or CD(s) is unopened. Returned products must be in as-new condition, and all of the manuals, diskette(s), CD(s), power cables, and other items included with a product must be returned with it. For customers who want to return, for refund or credit only, either applications software or an operating system that has been installed by Managed Outsourced Technology Solutions Pty LTD, the whole system must be returned, along with any media and documentation that may have been included in the original shipment.